Last Updated: 30, July 2021

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

Domestic: A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents of the same market.

International: A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our <u>Market/Region Grouping Table</u>.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

Market Code Table: We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our <u>Market Code Table</u>.

Relevant Markets/ Regions

Rates published below apply to PayPal accounts of residents of the following markets/regions:

Markets/Regions list

Bulgaria (BG)	Hungary (HU)	Romania (RO)
Cyprus (CY)	Latvia (LV)	San Marino (SM)
Czech Republic (CZ)	Liechtenstein (LI)	Slovakia (SK)
Estonia (EE)	Lithuania (LT)	Slovenia (SI)
Greece (GR)	Malta (MT)	

Buying with PayPal

It's free to use PayPal to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

Online or in-store

Rate No Fee (when no <u>currency conversion</u> is involved)

Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a charity donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our <u>PayPal Merchant Fees Page</u>.

Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

Sending domestic personal transactions

Rate	
No fee (when no <u>currency conversion</u> is involved)	

Sending international personal transactions

Market of recipient's address	Rate
Canada, <u>Europe I, Europe II, Northern Europe</u> , & US	1.99 EUR
Any other market/region	3.99 EUR

Fees charged in different currencies for sending payments: We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for "Conversions in all other cases" also apply.

Receiving personal transactions

Rate	
No fee (when no <u>currency conversion</u> is involved)	

Currency Conversions

For information about how we convert currency, please see the <u>user agreement</u>.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

<u>Currency Converter Tool</u>

Converting balance for a business account

	Rate
3.00% above the base exchange rate	

Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. Withdrawal to a bank account or a card may not be possible in all markets/regions. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of withdrawal/transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

Withdrawing a balance from a personal PayPal account

Withdrawal/Transfer to	Market/Region	Rate
Bank account	All (where available)	No Fee (when no <u>currency conversion</u> is involved)
US bank account	CZ, EE, GR, HU, LT, LV, MT, SI, SK, & SM,	3.00% (when no <u>currency conversion</u> is involved)
	BG, CY, LI, & RO	No Fee (when no <u>currency conversion</u> is involved)
	BG, RO, & SI	 1.00% of amount transferred Minimum and maximum fees apply based on the card withdrawal currency, in the table below
Cards	CY, EE, GI, LI, LT, LV, MT, SK, & SM	Fixed Fee for card withdrawal applies per withdrawal • Fees apply based on the card withdrawal currency, in the table below
	Any other market/region (where available)	2.00 EUR

BG, RO, & SI - Minimum and maximum fees

Based on card withdrawal currency:

Currency	Minimum Fee	Maximum Fee
Australian dollar	0.25 AUD	10.00 AUD
Bulgarian lev	0.50 BGN	20.00 BGN
Canadian dollar	0.25 CAD	10.00 CAD
Croatian kuna	2.00 HRK	70.00 HRK
Czech koruna	5.70 CZK	230.00 CZK
Danish krone	1.80 DKK	70.00 DKK
Euro	0.25 EUR	10.00 EUR
Hong Kong dollar	2.00 HKD	80.00 HKD
Hungarian forint	70.00 HUF	2900.00 HUF
Israeli new shekel	1.00 ILS	40.00 ILS
Japanese yen	30.00 JPY	1100.00 JPY
Kuwaiti dinar	1 KWD	No Max
Malaysian ringgit	1.00 MYR	40.00 MYR
Mexican peso	5.00 MXN	200.00 MXN
New Zealand dollar	0.40 NZD	15.00 NZD
Norwegian krone	1.00 NOK	40.00 NOK
Philippine peso	10.00 PHP	500.00 PHP
Polish zloty	1.00 PLN	40.00 PLN
Qatari rial	1.00 QAR	40.00 QAR
Romania new lei	1.00 RON	40.00 RON
Russian ruble	20.00 RUB	700.00 RUB
Serbian dinar	25.00 RSD	1000.00 RSD
Singapore dollar	0.50 SGD	15.00 SGD
South African rand	3.60 ZAR	145.00 ZAR

Currency	Minimum Fee	Maximum Fee
Sri Lanka rupee	50.00 LKR	1800.00 LKR
Swedish krona	2.50 SEK	100.00 SEK
Thai baht	8.00 THB	320.00 THB
Turkish lira	1.50 TRY	60.00 TRY
United Arab Emirates dirham	0.90 AED	36.70 AED
UK pounds sterling	0.20 GBP	8.00 GBP
US dollar	0.25 USD	10.00 USD
ALL Other Currencies	No Min	No Max

CY, EE, LI, LT, LV, MT, SK & SM - Fixed fee for card withdrawal

Based on card withdrawal currency:

Currency	Fee
Albania lek	276.00 ALL
Algerian dinar	300.00 DZD
Angola kwanza	1233.00 AOA
Argentine peso	8.00 ARS
Aruban florin	5.00 AWG
Australian dollar	3.50 AUD
Bahamian dollar	3.00 BSD
Balboa	2.50 PAB
Barbados dollar	5.00 BBD
Bermudian dollar	3.00 BMD

	Fee
Bhutan ngultrum	178.00 BTN
Boliviano	17.00 BOB
Botswana pula	27.00 BWP
Brazilian real	4.50 BRL
Brunei dollar	3.00 BND
Bulgarian lev	3.50 BGN
Burundi franc	4725.00 BIF
Cabo Verde escudo	249.00 CVE
Canadian dollar	3.00 CAD
Cayman Island dollar	2.00 KYD
CFA franc BEAC	1478.00 XAF
Chilean peso	1200.00 CLP
Comoro franc	1109.00 KMF
Cordoba oro	85.00 NIO
Columbian peso	8329.00 COP
Congolese franc	4226.00 CDF
Convertible mark	4.00 BAM
Costa Rican colon	1408.00 CRC
Cypriot pound	1.20 CYP
Czech koruna	55.00 CZK
Dalasi	128.00 GMD

Currency	Fee

Currency	Fee
Danish krone	15.00 DKK
Denar	139.00 MKD
Djibouti franc	444.00 DJF
Dominican peso	133.00 DOP
Dong	57937.00 VND
East Caribbean dollar	7.00 XCD
Egyptian pound	40.00 EGP
Estonian kroon	30.00 EEK
Ethiopian birr	80.00 ETB
Euro	2.00 EUR
Falkland Islands pound	2.00 FKP
Fiji dollar	5.00 FJD
Gibraltar pound	1.50 GIP
Guarani	16312.00 PYG
Guinea franc	23848.00 GNF
Guyana dollar	522.00 GYD
Hong Kong dollar	20.00 HKD
Hryvnia	61.00 UAH
Hungarian forint	500.00 HUF
Iceland krona	170.00 ISK
Indian rupee	100.00 INR
Israeli new shekel	11.00 ILS
Japanese yen	300.00 JPY
Jamaican dollar	335.00 JMD

Currency	Fee
Kenyan shilling	252.00 KES
Kina	9.00 PGK
Kip	22196.00 LAK
Kuna	15.00 HRK
Kwacha	1842.00 MWK
Lari	7.00 GEL
Latvian lat	1.50 LVL

Currency	Fee
Leone	24662.00 SLL
Lempira	62.00 HNL
Lilangeni	36.00 SZL
Lithuanian litas	7.00 LTL
Malaysian ringgit	8.00 MYR
Malagasy Ariary	9129.00 MGA
Maltese lira	0.90 MTL
Mauritanian ouguiya	937.00 MRO
Mauritius rupee	92.00 MUR
Mexican peso	30.00 MXN
Moldovan leu	44.00 MDL
Moroccan dirham	24.00 MAD
Naira	906.00 NGN
Namibia dollar	36.00 NAD

Currency	Fee
Nepalese rupee	286.00 NPR
Netherlands Antillean guilder	4.00 ANG
New Taiwan dollar	87.50 TWD
New Zealand dollar	4.00 NZD
Norwegian krone	16.00 NOK
Nuevo Sol	8.00 PEN
Pa'anga	6.00 TOP
Philippine peso	100.00 PHP
Polish zloty	8.00 PLN
Qatari rial	9.00 QAR
Quetzal	19.00 GTQ
Rand	20.00 ZAR
Riel	10300.00 KHR
Romanian leu	6.00 RON
Rufiyaa	39.00 MVR
Rupiah	23000.00 IDR

Currency	Fee
Russian ruble	150.00 RUB
Saint Helena pound	2.00 SHP
Saudi riyal	9.00 SAR
Serbian dinar	265.00 RSD
Seychelles rupee	34.00 SCR

Currency	Fee
Singapore dollar	4.00 SGD
Slovak koruna	70.00 SKK
Solomon Islands dollar	21.00 SBD
Somali shilling	1449.00 SOS
Somoni	26.00 TJS
Sri Lanka rupee	454.00 LKR
Surinam dollar	19.00 SRD
Swedish krona	18.00 SEK
Swiss franc	3.50 CHF
Tala	7.00 WST
Tanzanian shilling	5760.00 TZS
Tenge	943.00 KZT
Thai baht	90.00 THB
Trinidad and Tobago dollar	17.00 TTD
Tugrik	6867.00 MNT
Turkish lira	3.80 TRY
Uganda shilling	9194.00 UGX
UAE dirham	10.00 AED
UK pounds sterling	1.50 GBP
US dollar	2.50 USD
Uruguay peso	50.00 UYI/UYU
Vatu	291.00 VUV
Won	2915.00 KRW
Yemeni rial	626.00 YER

Currency	Fee
Yuan renminbi	17.00 CNY

Other Consumer Fees

Included below are fees associated with events, requests, or actions that may happen when you use your account.

Other Fees

Activity	Description	Rate
Bank Return on Withdrawal/Transfer out of PayPal	This fee is charged when a withdrawal/transfer out of PayPal is attempted by a user and it fails because incorrect bank account information or delivery information is provided.	See Bank Return on Withdrawal/Transfer out of PayPal Table below.
Credit Card and Debit Card Confirmation(s)	Some users, in order to increase their sending limit or as PayPal may determine, may be charged a credit card and debit card link and confirmation fee. This amount will be refunded when you successfully complete the credit card or debit card verification process.	See Credit Card and Debit Card Link and Confirmation Table below.
Inactive PayPal Account	The inactivity fee will be the lesser of the fee listed below or the remaining balance in your account.	See <u>Inactive PayPal</u> <u>Account Fee Table</u> <u>below</u> .
Records Request	This fee will apply for requests of information relating to why we had reasonable justification to refuse your payment order. We will not charge you for records requested in connection with your good-faith assertion of an error in your PayPal account.	10.00 GBP or 12.00 EUR (per item)

Bank Return on Withdrawal/Transfer out of PayPal Table

Market/Region	Rate
Czech Republic users	200.00 CZK
Hungarian users	1500.00 HUF
Users registered in the Eurozone	3.00 EUR

Credit Card and Debit Card Link and Confirmation Table

Currency	Rate
Australian dollar	2.00 AUD
Brazilian real	4.00 BRL
Canadian dollar	2.45 CAD
Czech koruna	50.00 CZK
Danish krone	12.50 DKK
Euro	1.50 EUR
Hong Kong dollar	15.00 HKD
Hungarian forint	400.00 HUF
Israeli new shekel	8.00 ILS
Japanese yen	200.00 JPY
Malaysian ringgit	Not Applicable
Mexican peso	20.00 MXN

Currency	Rate
New Taiwan dollar	70.00 TWD
New Zealand dollar	3.00 NZD

Currency	Rate
Norwegian krone	15.00 NOK
Philippine peso	100.00 PHP
Polish zloty	6.50 PLN
Russian ruble	60.00 RUB
Singapore dollar	3.00 SGD
Swedish krona	15.00 SEK
Swiss franc	3.00 CHF
Thai baht	70.00 THB
UK pounds sterling	1.00 GBP
US dollar	1.95 USD

Inactive PayPal Account Table

Currency	Fee
Czech koruna	270.00 CZK
Danish krone	75.00 DKK
Euro	10.00 EUR
Hungarian forint	3600.00 HUF
Norwegian krone	105.00 NOK
Polish zloty	45.00 PLN
Swedish krona	100.00 SEK
Swiss franc	10.00 CHF
UK pounds sterling	9.00 GBP