Last Updated: 18, November 2024

You can find details about changes to our rates and fees and when they will apply on our **Policy Updates Page**. You can also view the Policy Updates Page by clicking 'Legal' at the bottom of any webpage and then selecting 'Policy Updates'.

## **Refunded transactions**

Processing fees are not returned for refunded transactions.

## Where these fees apply

Rates published below apply to PayPal Braintree accounts of residents of the following market/region:

United Kingdom (UK)	Guernsey (GG)	Jersey (JE)
	Isle of Man (IM)	

## Standard rate for receiving transactions using PayPal Braintree

Use of PayPal Braintree is subject to eligibility, application, approval by PayPal and your acceptance of the <a href="Payment Services Agreement">Payment Services Agreement</a>.

Payment type	Description	Market	Rate per transaction
Cards and third-party digital wallet transactions	For standard merchants <sup>1</sup>	GG, IM, JE	1.9% + 0.30 EUR

Payment type	Description	Market	Rate per transaction
	For standard merchants <sup>1</sup>	UK (GB)	1.9% + 0.20 GBP
	American Express transaction	UK (GB)	2.4% + 0.20 GBP
	Pass-through American Express transaction <sup>2</sup>	GG, IM, JE	0.30 EUR
		UK (GB)	0.20 GBP
	Customer card issued outside of the EU/EEA	GG, IM, JE	Additional 1% fee
	Customer card issued outside of the UK (GB)	UK (GB)	Additional 1% fee
	Multi-currency transaction settled in a Scheme Currency	GG, IM, JE, UK (GB)	Additional 1.5% fee

Payment type	Description	Market	Rate per transaction
	Multi-currency transactions settled in an Exotic Currency	GG, IM, JE, UK (GB)	Additional 3% fee
	Chargebacks	GG, IM, JE	30.00 EUR
		UK (GB)	20.00 GBP
PayPal transactions	Subject to the terms applicable to your PayPal account	GG, IM, JE, UK (GB)	PayPal Merchant Fees

<sup>&</sup>lt;sup>1</sup> Discounted rates are available for a business processing over 50,000.00 GBP per month for UK and 60,000.00 EUR per month for GG, IM and JE. Interchange plus pricing is also available.

For merchants that have their own American Express account, PayPal Braintree can pass through American Express transactions at a flat fee per transaction with no additional PayPal Braintree fees. Merchants may be subject to additional fees assessed by American Express under their direct card acceptance agreement with American Express.