# **PayPal Consumer Fees**

## Buying and sending money can be easy, fast, and secure when using PayPal.

## Last Updated: 9, January 2025

You can find details about changes to our rates and fees and when they will apply on our <u>Policy Updates</u> <u>Page</u>. You can also view these changes by clicking 'Legal' at the bottom of any web-page and then selecting 'Policy Updates'.

**Domestic:** A transaction occurring when both the sender and receiver are registered with or identified by PayPal as residents in the European Economic Area (EEA).

**International:** A transaction occurring when the sender and receiver are registered with or identified by PayPal as residents of different markets. Certain markets are grouped together when calculating international transaction rates. For a listing of our groupings, please access our Market/Region Grouping Table.

International euro (EUR) or Swedish krona (SEK) transactions where both the sender and the receiver are registered with or identified by PayPal as resident in the European Economic Area (EEA) are treated as domestic transactions for the purpose of applying fees.

**Market Code Table:** We may refer to two-letter market codes throughout our fee pages. For a complete listing of PayPal market codes, please access our Market Code Table.

## Relevant Market/Region

Rates published below apply to PayPal accounts of residents of the following market/region:

#### Market/Region list

Luxembourg (LU)

## **Buying with PayPal**

It's free to use PayPal to donate or to pay for a purchase or any other type of commercial transaction unless it involves a currency conversion.

#### Online or in-store

Rate

No Fee (when no <u>currency conversion</u> is involved)

## Selling with PayPal

When you buy or sell goods or services, make any other commercial type of transaction, send or receive a donation or receive a payment when you "request money" using PayPal, we call that a "commercial transaction".

For the listings of selling rates, please visit our PayPal Merchant Fees Page.

## Buying and Selling Cryptocurrencies

The transaction fees are based on how much cryptocurrency ("crypto") you buy or sell. The exchange rate you'll see before buying or selling crypto will also include an exchange rate margin. There's no fee for holding crypto in your account.

Purchase or sale amount	Fee
1.00 EUR - 4.99 EUR	0.49 EUR
5.00 EUR - 24.99 EUR	0.99 EUR
25.00 EUR - 74.99 EUR	1.99 EUR
75.00 EUR – 200.00 EUR	2.49 EUR
200.01 EUR – 1,000.00 EUR	1.8%
1,000.01 EUR +	1.5%

## **Receiving and Sending Donations**

When you accept the User Agreement or the PayPal Fundraisers Terms and Conditions to send or receive funds (using one of the payment types listed below), we call that a "donation". Funds sent or received through other products or services (not set out below) are not "donations" eligible for donations pricing.— In such cases, the applicable transaction rates will apply and will be subject to the fees disclosed for such products or services on the applicable fees page.

#### Standard rate for receiving domestic donations

Transaction Type	Rate
Donation	3.40% + fixed fee
QR Code Transactions – 10.01 EUR and above	Commercial Transaction rates apply
QR code Transactions – 10.00 EUR and below	Commercial Transaction rates apply
PayPal Fundraisers (Listed Fundraisers)	Commercial Transaction rates apply
PayPal Fundraisers (Unlisted Fundraisers)	No Fee

#### Receiving international donations

The applicable fee for receiving domestic donations applies plus the <u>additional percentage-based fee for</u> <u>international donations</u>.

#### Additional percentage-based fee for international donations

Where sender's market/region is	Fee
EEA	No fee
UK	1.29%
All other markets	1.99%

#### Fixed fee for donations (based on currency received)

Currency	Fee	Currency	Fee
Australian dollar	0.30 AUD	New Taiwan dollar	10.00 TWD
Brazilian real	0.60 BRL	New Zealand dollar	0.45 NZD
Canadian dollar	0.30 CAD	Norwegian krone	2.80 NOK
Czech koruna	10.00 CZK	Philippine peso	15.00 PHP
Danish krone	2.60 DKK	Polish zloty	1.35 PLN
Euro	0.35 EUR	Russian ruble	10.00 RUB
Hong Kong dollar	2.35 HKD	Singapore dollar	0.50 SGD
Hungarian forint	90.00 HUF	Swedish krona	3.25 SEK
Israeli new shekel	1.20 ILS	Swiss franc	0.55 CHF
Japanese yen	40.00 JPY	Thai baht	11.00 THB
Malaysian ringgit	2.00 MYR	UK pounds sterling	0.20 GBP
Mexican peso	4.00 MXN	US dollar	0.30 USD

#### Standard rate for sending domestic donations

Payment Type	Rate
PayPal Fundraisers (Unlisted Fundraisers)	Sending and Receiving Money Rates (i.e., sending
	domestic personal transactions rates)
All Other Donations	No Fee

#### Standard rate for sending international donations

The applicable fee for sending domestic donations applies plus the applicable additional percentagebased fee for international donations (international fee).

Payment Type	Rate
	Sending and Receiving Money Rates (i.e., sending international personal transactions rates)
All Other Donations	No Fee ( <u>when no currency conversion is involved)</u>

## Sending and receiving money

When you send money (initiated from the "Friends and Family" tab of the "Send Money" flow) to, or receive money into your PayPal account from, friends and family without making an underlying donation or commercial transaction (that is, the payment is not for the purchase of goods or services or for making any other commercial transaction), we call that a "personal transaction".

The rates relating to personal transactions are set out below.

#### Sending domestic personal transactions

Rate

No fee (when no <u>currency conversion</u> is involved)

#### Sending international personal transactions

Market of recipient's address	Rate
Canada, Europe I, Europe II, Northern Europe, & US	1.99 EUR
Any other market/region	3.99 EUR

**Fees charged in different currencies for sending payments:** We will collect the fee from balance in the currency in which the fee is payable. To do this, we may need to convert the fee amount from your sending balance into the currency in which the fee is payable, in which case the fees for "Conversions in all other cases" also apply.

#### Receiving personal transactions

Rate	
No fee (when no <u>currency conversion</u> is involved)	

#### **Currency Conversions**

For information about how we convert currency, please see the <u>user agreement</u>.

Please access the Currency Converter tool below to indicate the applicable rate that may apply to your transaction. Any rates shown are subject to change based on time and date of the completed transaction.

**Currency Converter Tool** 

# Converting balance for a business account and transactions for which a receiver has agreed to bear the currency conversion

Rate

3.0% above the base exchange rate

## Withdrawals Out of PayPal

You can typically withdraw money out of PayPal by standard withdrawals/transfers to your linked bank account or eligible debit cards. A currency conversion (and <u>currency conversion fees</u>) may also apply.

Note: For additional listings of transfer rates out of business accounts, please visit our PayPal Merchant Fees Page.

#### Withdrawing a balance from a personal PayPal account

Withdrawal/Transfer to	Withdrawal/Transfer Type	Rate
Local bank account	Standard	No Fee (when no <u>currency</u>
		conversion is involved)
	Instant	No Fee (when no <u>currency</u>
		conversion is involved)
US bank account	Standard	3.00% (when no <u>currency</u>
		conversion is involved)
Cards	Standard	Fixed Fee based on withdrawal
		currency
		<u>Withdrawal Fee</u>

#### Withdrawal fees

Based on withdrawal currency:

Currency	Fee
Afghan Afghani	262.50 AFN
Albania lek	276.00 ALL
Algerian dinar	300.00 DZD
Angola kwanza	1233.00 AOA
Argentine peso	8.00 ARS
Armenian dram	1350.00 AMD
Aruban florin	5.00 AWG

Australian dollar	3.50 AUD
Azerbaijan manat	4.50 AZN
Bahamian dollar	3.00 BSD
Bahraini dinar	1.00 BHD
Balboa	2.50 PAB
Bangladeshi Taka	220.00 BDT
Barbados dollar	5.00 BBD
Belizean dollar	5.00 BZD
Bermudian dollar	3.00 BMD
Bhutan ngultrum	178.00 BTN
Boliviano	17.00 BOB
Botswana pula	27.00 BWP
Brazilian real	4.50 BRL
Brunei dollar	3.00 BND
Bulgarian lev	3.50 BGN
Burundi franc	4725.00 BIF
Cabo Verde escudo	249.00 CVE
Canadian dollar	3.00 CAD
Cayman Island dollar	2.00 KYD
CFA franc BEAC	1478.00 XAF
CFA france	1350.00 XOF
Chilean peso	1200.00 CLP
Columbian peso	8329.00 COP
Comoro franc	1109.00 KMF

Congolese franc	4226.00 CDF
Convertible mark	4.00 BAM
Cordoba oro	85.00 NIO
Costa Rican colon	1408.00 CRC
Cypriot pound	1.20 CYP
Czech koruna	55.00 CZK
Dalasi	128.00 GMD
Danish krone	15.00 DKK
Denar	139.00 MKD
Djibouti franc	444.00 DJF
Dominican peso	133.00 DOP
Dong	57937.00 VND
East Caribbean dollar	7.00 XCD
Egyptian pound	40.00 EGP
Eritrean Nakfa	37.50 ERN
Estonian kroon	30.00 EEK
Ethiopian birr	80.00 ETB
Euro	2.00 EUR
Falkland Islands pound	2.00 FKP
Fiji dollar	5.00 FJD
Ghanaian Cedi	15.50 GHS
Gibraltar pound	1.50 GIP
Guarani	16312.00 PYG

23848.00 GNF	
522.00 GYD	
250.00 HTG	
20.00 HKD	
61.00 UAH	
500.00 HUF	
170.00 ISK	
100.00 INR	
3,625.00 IQD	
11.00 ILS	
335.00 JMD	
300.00 JPY	
2.00 JOD	
252.00 KES	
9.00 PGK	
22196.00 LAK	
2.50 KWD	
1842.00 MWK	
225.00 KGS	
7.00 GEL	
1.50 LVL	
3800.00 LBP	
62.00 HNL	
24662.00 SLL	
40.00 LSL	

Liberian Dollar	375.00 LRD	
Lilangeni	36.00 SZL	
Lithuanian litas	7.00 LTL	
Macanese Pataca	20.00 MOP	
Malagasy Ariary	9129.00 MGA	
Malaysian ringgit	8.00 MYR	
Maltese lira	0.90 MTL	
Mauritanian ouguiya	90 MRU	
Mauritius rupee	92.00 MUR	
Mexican peso	30.00 MXN	
Moldovan leu	44.00 MDL	
Moroccan dirham	24.00 MAD	
Mozambican metical	200.00 MZN	
Myanmar Kyat	4500.00 MMK	
Naira	906.00 NGN	
Namibia dollar	36.00 NAD	
Nepalese rupee	286.00 NPR	
Netherlands Antillean guilder	4.00 ANG	
New Taiwan dollar	87.50 TWD	
New Zealand dollar	4.00 NZD	
Norwegian krone	16.00 NOK	
Nuevo Sol	8.00 PEN	
Omani Rial	1.00 OMR	
Pa'anga	6.00 TOP	

Pakistani Rupee	450.00 PKR	
Philippine peso	100.00 PHP	
Polish zloty	8.00 PLN	
Qatari rial	9.00 QAR	
Quetzal	19.00 GTQ	
Rand	20.00 ZAR	
Riel	10300.00 KHR	
Romanian leu	6.00 RON	
Rufiyaa	39.00 MVR	
Rupiah	23000.00 IDR	
Russian ruble	150.00 RUB	
Rwandan franc	2500.00 RWF	
Saint Helena pound	2.00 SHP	
Salvadoran Colón	22.50 SVC	
São Tomé And Príncipe Dobra	55 STN	
Saudi riyal	9.00 SAR	
Serbian dinar	265.00 RSD	
Seychelles rupee	34.00 SCR	
Singapore dollar	4.00 SGD	
Slovak koruna	70.00 SKK	
Solomon Islands dollar	21.00 SBD	
Somali shilling	1449.00 SOS	
Somoni	26.00 TJS	
Sri Lanka rupee	454.00 LKR	

Surinam dollar	19.00 SRD	
Swedish krona	18.00 SEK	
Swiss franc	3.50 CHF	
Tala	7.00 WST	
Tanzanian shilling	5760.00 TZS	
Tenge	943.00 KZT	
Thai baht	90.00 THB	
Trinidad and Tobago dollar	17.00 TTD	
Tugrik	6867.00 MNT	
Tunisian dinar	7.50 TND	
Turkish lira	35 TRY	
Turkmenistani Manat	10.00 TMT	
UAE dirham	10.00 AED	
Uganda shilling	9194.00 UGX	
UK pounds sterling	1.50 GBP	
Uruguay peso	50.00 UYI/UYU	
US dollar	2.50 USD	
Uzbekistani Som	30,000.00 UZS	
Vatu	291.00 VUV	
Venezuelan bolivar	15,000,000.00 VES	
Won	2915.00 KRW	
Yemeni rial	626.00 YER	
Yuan renminbi	17.00 CNY	
Zambian kwacha	55.00 ZMW	

## **Other Consumer Fees**

Included below are fees associated with events, requests, or actions that may happen when you use your account.

#### Other Fees

Activity	Description	Rate
Bank Return on	This fee is charged when a	6.00 EUR
Withdrawal/Transfer out of PayPal	withdrawal/transfer out of PayPal	
	is attempted by a user and it fails	
	because incorrect bank account	
	information or delivery information	
	is provided.	
Credit Card and Debit Card	Some users, in order to increase	See Credit Card and Debit Card Link
Confirmation(s)	their sending limit or as PayPal may	and Confirmation Table below.
	determine, may be charged a credit	
	card and debit card link and	
	confirmation fee. This amount will	
	be refunded when you successfully	
	complete the credit card or debit	
	card verification process.	
Inactive PayPal Account	The inactivity fee will be the lesser	See Inactive PayPal Account Fee
	of the fee listed below or the	Table below.
	remaining balance in your account.	
Records Request	This fee will apply for requests of	12.00 EUR (per item)
	information relating to why we had	
	reasonable justification to refuse	
	your payment order. We will not	
	charge you for records requested	
	in connection with your good-faith	
	assertion of an error in your PayPal	
	account.	

#### Credit Card and Debit Card Link and Confirmation Table

Currency	Rate	Currency	Rate
Australian dollar	2.00 AUD	New Taiwan dollar	70.00 TWD
Brazilian real	4.00 BRL	New Zealand dollar	3.00 NZD
Canadian dollar	2.45 CAD	Norwegian krone	15.00 NOK
Czech koruna	50.00 CZK	Philippine peso	100.00 PHP
Danish krone	12.50 DKK	Polish zloty	6.50 PLN
Euro	1.50 EUR	Russian ruble	60.00 RUB
Hong Kong dollar	15.00 HKD	Singapore dollar	3.00 SGD
Hungarian forint	400.00 HUF	Swedish krona	15.00 SEK
Israeli new shekel	8.00 ILS	Swiss franc	3.00 CHF
Japanese yen	200.00 JPY	Thai baht	70.00 THB
Malaysian ringgit	Not Applicable	UK pounds sterling	1.00 GBP
Mexican peso	20.00 MXN	US dollar	1.95 USD

## Inactive PayPal Account Table

Currency	Fee
Czech koruna	270.00 CZK
Danish krone	75.00 DKK
Euro	10.00 EUR
Hungarian forint	3600.00 HUF
Norwegian krone	105.00 NOK
Polish zloty	45.00 PLN
Swedish krona	100.00 SEK
Swiss franc	10.00 CHF
UK pounds sterling	9.00 GBP